

Clone Expert for Jira - Key capabilities

1. Structure and hierarchy cloning

- Clone any work item together with its full hierarchy of child issues and sub-tasks.
- Clone from any level of the hierarchy, including levels above Epic in Jira Premium / Enterprise configurations.
- Clone child issues only, without the top-level item, such as an Epic.
- Clone child work items to an existing parent, such as an Epic.
- Assign a new parent to the cloned hierarchy. For example, when cloning an Epic linked to an Idea, you can decide whether this relationship should be preserved, removed, or replaced with a link to another work item.
- Clone sub-tasks either to the same parent or to a selected parent.
- Bulk Clone allows users to clone multiple issues that are not hierarchically related, filtered using Basic Search, JQL, or Ask AI.
- Exclude archived work items from the cloning scope.
- Work with both standard Jira hierarchies and business-oriented hierarchies where Epic is replaced by a more relevant top-level work type, such as Workstream or Campaign.

2. Cross-project cloning

- Clone work items to another selected project.
- Preserve the original multi-project structure of cloned work items, for example, when Stories or Tasks under one Epic belong to different projects.
- Clone the top-level work item to a selected destination project while keeping child work items in the projects where they belong.
- Support cloning within company-managed and team-managed projects, as well as between both project types.

3. Advanced cloning options

- Users can decide whether the following elements should be cloned:
 - Sub-tasks, Comments, Attachments, Watchers
 - Work item links
 - Confluence content
 - Web links
 - Work logs
- Decide whether to create a link between the original work item and the clone. If selected, choose the link type.

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4. Preview table and pre-clone editing

- Preview the full cloning scope in one editable table before creating new work items.
- Each item has a checkbox, so users can manually decide which issues and sub-tasks to clone.
- Edit individual fields directly in the table before cloning.
- Change the work type before cloning, as long as the new type belongs to the same hierarchy level.
- Add new issues to the cloning scope during configuration, without modifying the original structure.
- Personalize the preview table layout by adding or removing fields, changing column order, resizing columns, and showing or hiding columns. The layout is saved and remains the same the next time the user opens the cloning screen.
- Before cloning, users can see the final set of work items and fields that will be created in the cloned structure.
- Set sprint assignment individually for each work item in the preview table or apply the same sprint to all selected work items using bulk edit

5. Bulk editing and data operations

- Apply bulk edits to any column, so changes can be configured once and applied across all work items according to the selected rule.
- Bulk editing supports overwriting values for an entire column, such as Summary, Assignee, Dates, Labels, and more.
- Available text operations include add prefix, add suffix, and find & replace.
- Remove existing values in bulk.

5.1 Intelligent schedule planning

Automatically adapt timeline-based templates to the needs of the cloned work items, with support for both working-day and calendar-day calculations.

- **Bulk date auto-adjusts to the earliest date:**
 - Automatically detect the earliest date, such as the start date, in the cloned work items and shift the entire timeline to a newly selected date.
- **Bulk date auto-adjusts to the latest date:**
 - Automatically detect the latest date, such as the deadline, in the cloned work items and adjust the full timeline to match that date.
- Add or subtract a fixed time interval from dates defined in the cloned template.
- Overwrite all selected dates with one specific date.
- Clear all dates.

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6. Placeholders

- Clone Expert supports placeholders in text-based fields such as Summary, Description, and any field of type Paragraph (supports rich text) or Short text (plain text only).
- **On-clone placeholders**
 - User-defined values entered during cloning.
 - Detected automatically in template content marked with `{{ }}`.
 - Displayed in the cloning screen for user input.
 - Replaced with entered values when new work items are created.
- **Custom placeholders**
 - Administrator-defined values reused across templates.
 - Configured globally and available in supported template content.
 - Replaced automatically with predefined values during cloning.
 - Useful for standardized content such as disclaimers, contact details, URLs, product names, or signatures.
- **Object placeholders**
 - Jira-based values inserted automatically from the system context.
 - Pull data from the original issue, destination project, cloning user, and current date or time.
 - Preserve contextual information without manual rewriting.
 - Help make templates dynamic and context-aware.
- **Functions and helpers**
 - Logic-based tools are used inside placeholders and template content.
 - Support date calculations, conditional content, repeating blocks, and list generation.
 - Improve formatting of text, numbers, and rich-text outputs.

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7. Supported fields and integrations

- Supports standard Jira fields such as Summary, Description, Priority, Assignee, Issue Type, Due Date, Estimation, Labels, Environment, Components, Affects Versions, Fix Versions, Sprint, Epic Name, and JSM Request Participant.
- Supports standard Jira field types such as date/date-time, number, paragraph rich text, radio buttons, select lists, short text, URL, user picker, group picker, project picker, and versions.
- Treats Assets objects assigned to a work item as editable work item data, allowing them to be edited in the preview table like other columns.
- Supports checklists from Checklists for Jira by HeroCoders when they are synchronized to the Checklist Text field, with editing available in the preview table as plain text.
- Supports checklists from Smart Checklists by TitanApps, with editing available in the preview table as plain text.
- Supports fields from third-party apps as long as they are implemented using Jira fields.

8. Quick Clone

- Clone a hierarchy of work items without modifying it before cloning.
- Exclude selected work items from the cloning scope.
- Decide whether the following elements should be cloned:
 - Sub-tasks
 - Comments
 - Watchers
 - Attachments
 - Work item links
 - Confluence content
 - Web links
 - Work logs
 - Sprint assignment
- Decide whether to add the prefix CLONE - to the Summary of cloned work items.
- Decide whether to create a relationship between the template work item and the cloned work items, or skip linking entirely.

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